Terminologies

Translated by DLML2TEX

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$$\begin{aligned}
\texttt{MyOnlineTechSupport} &\dot{\leq} \\
\texttt{IncommingTechSupIncident} &\dot{\leq} \texttt{MyOnlineTechSupport} \\
\texttt{CustomerInfo} &\dot{\leq} \texttt{IncommingTechSupIncident} \\
\texttt{fullName} &\dot{\leq} \uparrow CustomerInfo \\
\texttt{telNumber} &\dot{\leq} \uparrow CustomerInfo \\
\texttt{email} &\dot{\leq} \uparrow CustomerInfo \\
\texttt{ProductInfo} &\dot{\leq} \texttt{IncommingTechSupIncident} \\
\texttt{operatingSystem} &\dot{\leq} \uparrow ProductInfo \\
\texttt{OperatingSystem} &\dot{\leq} \{(\mathbf{MSWindows2000})(\mathbf{MSWindowsNT})(\mathbf{MSWindows98})(\mathbf{MSWindows95})\} \\
\texttt{productVersion} &\dot{\leq} \uparrow ProductInfo \\
\texttt{ProductVersion} &\dot{\leq} \{(\mathbf{EnterpiseEdition})(\mathbf{DeveloperEdition})(\mathbf{ProfessionalEdition})(\mathbf{SmallBusinessEdition})(\mathbf{PersonalEdition})\} \\
\texttt{ProblemInfo} &\dot{\leq} \texttt{IncommingTechSupIncident} \\
\texttt{problemType} &\dot{\leq} \uparrow ProblemInfo \\
\texttt{ProblemType} &\dot{\leq} \{(\mathbf{Installation})(\mathbf{DatabaseConnection})(\mathbf{WebIntegration})(\mathbf{DesignIssues})(\mathbf{APIandWebDevelopment})\} \\
\texttt{problemDesc} &\dot{\leq} \uparrow ProblemInfo \\
\texttt{problemErrorMsg} &\dot{\leq} \uparrow ProblemInfo \\
\texttt{problemHistory} &\dot{\leq} \uparrow ProblemInfo \\
\texttt{OutgoingTechSupIncident} &\dot{\leq} \texttt{MyOnlineTechSupport} \\
\texttt{Resolution} &\dot{\leq} \texttt{OutgoingTechSupIncident} \\
\texttt{resolutionDesc} &\dot{\leq} \uparrow Resolution \\
\texttt{resolutionRef} &\dot{\leq} \uparrow Resolution \\
\texttt{AdditionalInfo} &\dot{\leq} \texttt{OutgoingTechSupIncident} \\
\texttt{trackingNo} &\dot{\leq} \uparrow AdditionalInfo \\
\texttt{resolutionStatus} &\dot{\leq} \uparrow AdditionalInfo \\
\texttt{ResolutionStatus} &\dot{\leq} \{(\mathbf{Open})(\mathbf{Pending})(\mathbf{Closed})\}
\end{aligned}$$